# BOLSTERING MEDIA OUTREACH







#### **PESO Model Resource Sheet**

A comprehensive communications plan incorporates the four key types of media; paid, earned, shared, and owned, often referred to as the PESO Model. It's displayed as a Verm diagram to show how each type of media works with the other and how it can be shared across each form of media to amplify your message, in turn saving time on new content creation and ensuring a consistent public message.



#### Watch the PESO Model Training here>



# EARNED MEDIA

#### Overview

- Earned Media is most often thought of as being covered by a news outlet. For example:
  - Being quoted in or mentioned by a news publication
  - Appearing on a TV news segment
  - Appearing on a podcast or radio show
- Earned Media is anytime another organization publishes content that mentions or quotes your organization.
  - Example: Organizations of Excellence

#### EARNED MEDIA



### **Benefits of Earned Media**

- Building Credibility
- Search Engine Optimization (SEO)
  - High-quality links back to your site that Google values
  - New websites rank highly on Google
- Press Releases
  - You control your message
  - Reporters can grab your quotes quickly for use in their articles





#### Step 1: Research

- Go to Google. Search for your organization's priority issues, topics, or keyword phrases.
  - Ex: Flavored tobacco law, public health policy + city, SB793
     + city, California Capitol Reporter or correspondent
- Read through each search result. Which are relevant?
- Which media outlets and blogs show up on the first page? What about the second page?
- Look beyond *The New York Times, Washington Post, and LA Times*. Where is your audience?





### Step 2: Build your Media List

- Start your Excel tracking document of reporters and outlets that previously covered your topic:
  - First Name, Last Name, Email, Beat (Health Reporter vs. Breaking News Desk), Outlet, Editor, Twitter handle, link to previous articles, outreach notes
  - You can email an excel list using <u>Microsoft Email Merge</u> <u>tools></u>
- Check reporters' Twitter profile to confirm their beat and latest posts. *Follow them and engage.*
- Keep checking reporters' current beat before pitching





## Step 2: Build your Media List

#### Reporter Database Tools

- Prowly (free 7 day trial and starts at \$293/mo) over 1 million media contacts.
   Send, schedule and analyze 3,000 emails a month. <u>https://prowly.com/pricing</u>
- Propel PRM (free and paid options) monitor mentions of your organization and search their database of reporters covering your topic.
   www.propelmypr.com/pricing
- Agility PR Solutions (paid) over 1,000,000 media contacts and outlets. Search by keyword to identify who is writing about specific topics that matter to you whether it's niche markets, industries, competitors, or anything else. https://www.agilitypr.com/media-database



#### Step 3: Craft your Pitch

#### *Timely* + *Newsworthy*

- Exclusive one reporter at a time, note deadline your offer expires
- Embargo several reporters, note deadline it expires and is public
- Experts available for interviews great for follow up offer on their latest article, noting a new angle
- Expert quote responding to current breaking news
- New research or data released or releasing
- Press Release (paid or free)
- Invitation to an Event Media Advisory
- Invitation to meet for coffee to introduce your issue and one expert



### **Step 3: Craft your Pitch**

#### *Timely* + *Newsworthy*

- Clear Subject line and very short email body:
  - What is happening and when (2 sentences max)
  - Why it's newsworthy and relevant to them and their audience (1 sentence)
  - Why your expert or organization is most-qualified to speak to the issue (2 sentences max)
- Make sure your pitch is valuable, interesting, timely, and relevant to that news outlet's readers
  - Ex: AARP Magazine and Teen Vogue have very different readers.
- Include your cellphone number so they can reach you right away.
- Read more: Muck Rack's Guide to PR Pitching



#### **Step 4: Send your Pitch**

*Timely* + *Newsworthy* 

- Email (using a mail merge to customize their name and relevance to their outlet)
- Twitter Direct Message
- Phone Call
- Text (if pre-existing relationship)



#### **Step 5: Be Responsive**

- When a reporter replies to your pitch, they are expecting a very quick turnaround on your response. *Be ready!*
- When a reporter contacts you first, it's likely timesensitive. Reply immediately to ask their deadline while you confirm your content response.





#### **Step 6: Amplify any Earned Media**

- When you get media coverage, post about it across social media. Tag the journalist and outlet.
  - Reporters are evaluated based on clicks on their article, show them your topic is valuable to cover again.
- Share their article as broadly as possible to drive traffic to their article.
- Email the article to your supporters and any relevant listservs.





# **Op-Eds and LTEs**

Pitch these directly through the submission details each news outlet lists on their website, following all word count criteria.

And be timely!



#### Op-Eds

- Opinion desks get a LOT of submissions.
- Share a unique NEW viewpoint
- Notable and qualified author
- Timely submission based on current news and events
- Pitch the editor in the email when submitting (why this topic and this author for their audience), and paste the op-ed in the body of the email.

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#### **Letters to the Editor**

- Submit to a local paper
- Response to something they published 0-2 days ago. *Be quick!*
- Follow their word count requirements
- Follow their submission process. If submitting via email, paste the whole LTE in the body of the email and add 2 sentences at the top to pitch why you are the best person to submit this.





### **Letters to the Editor - Feedback**

- Keep submitting to local outlets
- Use a personal story as an opening hook, about the author or a community member
  - Humanizes the topic and feels more relevant to a local editor.
- Share your best with us!





	Pros	Cons
• Earned	<ul> <li>Authoritative: you are vouched for by a third-party authority</li> </ul>	• Unreliable: you can never guarantee a press mention or placement
	• Cost-Effective Reach: lever- age the size and trust of an established audience	• Hard to Scale: does not scale well to global efforts or high volumes of messages
	• Long-Term Benefit: past press mentions or place- ments can be referenced to create long-term SEO bene- fits	• Expensive: an effective PR program takes time and/or money to build



#### **Additional Resources**



**Cision Blog and Resources** 



While we puch ourselves and our clients every day toward a more equitable future, we're also continually evaluating our internal stactures to determine how each hing an equity-centered approach to all of our work. The idea for an inclusive media guide was created out of that focus, and our Nerveise team — a subset of staff from our Media Relations department — worked to bring it to future.

To back up: Many communications professionals have long viewed the traditional mainstream outlets (such as *The Washington Post, New York Times*, and the main broadcast news networks) as the gold standard, regardless of who their work impacts or who their audiences are. But these





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# THANK YOU!

#### Megan Manning

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